

## BACKGROUND

At the heart of the Cross-Border Road Transport Agency (C-BRTA) is a proud history of providing a dedicated service to cross-border road transport operators in the form of cross-border permits issued as well as the necessary support to the rapidly growing small and medium cross-border road transport businesses. The C-BRTA has remained the driving force behind the cross-border business focus regardless of the challenges it has faced since its establishment in 1998.

Established by the Cross-Border Road Transport Act 4 of 1998, the C-BRTA caters for the co-operative and co-ordinated provision of advice, regulation, facilitation and law enforcement in respect of cross-border road transport by the public and private sectors. This is underpinned by the Agency's wholehearted belief in its mission of spearheading social and economic development within the SADC (Southern African Development Community) region through facilitating unimpeded cross border road transport movements.

## OUR LEGISLATIVE MANDATE

- To improve the unimpeded flow of freight and passengers in the region;
- To introduce regulated competition in respect of cross-border passenger road transport;
- To reduce operational constraints for the cross-border road transport industry as a whole;
- To liberalise market access progressively in respect of cross-border freight road transport;
- To empower the cross-border road transport industry to maximize business opportunities and to regulate themselves incrementally to improve safety, security, reliability, quality and efficiency of services.

### FUNCTIONAL AREAS which are linked to the C-BRTA's core mandate

<b>Regulatory</b>	Responsible for the issuing and managing processes pertaining to cross-border permits which is the C-BRTA's transactional day-to-day tasks entail licensing, through permits, of cross-border movements of freight and passenger transport operators.
<b>Law Enforcement</b>	Checking if the passenger and freight drivers are in possession of valid cross-border permits, and monitoring the compliance of drivers with the law and road safety rules by carrying out vehicle inspections along border corridor routes.
<b>Research and Development</b>	To proactively provide value add advisory services to the Minister of Transport and other relevant stakeholders on cross border matters in the transport sector and to promote development of the cross-border industry
<b>Facilitation</b>	The purpose of the Facilitation Division is to establish and maintain co-operative and consultative relationships and structures with key stakeholders in South Africa and in the SADC region and beyond with a view to removing impediments and operational constraints experienced by operators along cross-border road transport corridors with a view to improve the unimpeded flow by road of freight and passengers in the region. In addition, SR monitors the implementation of cross-border road transport agreements with counterpart countries to ensure that cross-border operations are based on reciprocity, similar treatment and non-discrimination.
<b>Advisory</b>	Monitoring and counteracting any restrictive measures that may be implemented by other member states in the SADC region and advising the Minister of Transport on regional transport imperatives and challenges.



## OUR VISION

Leading economic cross border road transport regulator facilitating unimpeded flow of goods and people across African continent.

## OUR MISSION

To drive an integrated African continent through excellence in cross border road transport economic regulation, law enforcement, advisory and facilitation of unimpeded flow of goods and people.

## OUR VALUES

The values, abbreviated "AIREES" are the core priorities of the Agency's culture. The Agency will endeavour to attract and retain individuals who subscribe to the value below:

<b>Accountability</b>	we are transparent, answerable and responsible
<b>Integrity</b>	we are professional, honest, fair and so not tolerate crime, fraud and corruption
<b>Reliability</b>	we are dependable, trustworthy and value our customers
<b>Efficiency</b>	We are innovative and passionate about performance
<b>Effectiveness</b>	We achieve our set goals and objectives with desired outcomes
<b>Social Responsibility</b>	We seek to contribute towards the greater good of our country and continent by supporting social development and economic growth

The C-BRTA has carved a significant role for itself as a partner of choice to both the public and private sector through its willingness to take the necessary risks to achieve the feats that it has for a growing database of cross-border road transport operators. This is in line with the C-BRTA's mandate of consistently improving the flow of passengers and freight by road transport to ensure sustainable growth in the SADC region economy.

The C-BRTA takes road safety seriously, and it is for this reason that the Agency continues to place road safety at the centre of its mandate of facilitating cross-border road transport and trade in the SADC region in support of the Minister of Transport.

By participating in various road safety initiatives, the C-BRTA aims to curb non-compliant cross-border behaviour by drivers and passengers in support of the UN Decade of Action for Road Safety 2011 – 2020. This declaration is a call by United Nations General Assembly that aims to encourage all countries in the world to come up with initiatives which will lead to the reduction of road accidents by 50% in 2020.

Cross-border road transport plays a critical role in ensuring trade amongst the SADC countries as it serves as the carrier of passengers and goods throughout the region on daily basis. It is therefore important for these passengers and goods to be transported in a responsible and safe manner at all times.

**The C-BRTA Office is based in Eco Park, Centurion, Pretoria.**

For more information, call on **012 471 2000**

or visit our website on **[www.cbrta.co.za](http://www.cbrta.co.za)**

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**350 Witch-Hazel Avenue  
Eco Point Office Park,  
Block A, Eco Park,  
Centurion, Pretoria**





## REGULATORY AND PERMIT APPLICATION SERVICES

The C-BRTA regulates the cross-border road transport through the issuing of cross-border permits. These permits are issued as per the prescripts of the Cross-Border Road Transport Act 4 of 1998 as amended and allows the cross-border road transport operators to conduct cross-border road transport business in South Africa and the neighbouring countries. Therefore, it is important for all operators who are conducting cross border business to have a cross border permit in order to comply with the cross-border road transport Act.

In an effort to offer quality services which suit the needs of our different customers who run different cross-border road transport business operations, the C-BRTA offers different types of permits for passenger and freight road transport operators.

These permits are categorized as follows:

- Goods Permit;
- Bus Passenger Permit;
- Taxi Passenger Permit;
- Tourist Passenger Permit;
- Organised Group Permit; and
- Cabotage Permit.

In addition, the permits also differ in terms of validity duration so as to suit the needs of our operators. This is because the term of cross-border business operations may differ from an operator to operator. In order to respond to these customer needs, the Agency offers temporary permits as well as long term permits. The prices also differ in terms of type and duration of permits.

For permit enquiries and applications, please use the contact details below:

Telephone: **012 471 2000**

Fax: **012 348 2747**

Fax: **012 369 8476**

Email: **permits@cbrta.co.za**

Website: **www.cbrta.co.za**

Day	Business Operating hours
Monday	09h00 - 16h00
Tuesday – Friday	07h30 - 16h00
<b>Permit Application's cut-off time</b>	
Monday – Friday	14h00

[www.cbrta.co.za](http://www.cbrta.co.za)

**STOP + THINK**

**IT'S OKAY TO SPEAK OUT!**



**WHISTLE BLOWING**

...if you have a concern about unethical, illegal or any form of wrong-doing. Do not keep it to yourself and report it to Integrity Management Office.

**CORRUPTION HAS NO CHANCE**

The Cross-Border Road Transport

Agency (C-BRTA) as a regulator of commercial cross-border movements between South Africa and neighbouring countries, has adopted a zero-tolerance approach to fraud, corruption and unethical conduct. Over the past five years, the Agency has put anti-corruption mechanisms in place to protect its brand from various acts of fraud, corruption and unethical conduct.

As part of the campaign, the C-BRTA has also been communicating the anti-corruption messages to cross-border road transport operators, who serve as our primary clients, employees, stakeholder organisations as well as general members of the public. By targeting all these different audiences, the Agency's aim was to create a corruption-free cross-border road transport environment. Holding on to its belief that "Corruption has NO Chance," the Agency will heighten its anti-corruption campaign and make it part of future operations.

To demonstrate the C-BRTA's firm stance against fraud, corruption and unethical conduct, the Agency partnered with the Public Service Commission (PSC) wherein, the C-BRTA will be using the Commission's nationwide anti-corruption hotline.

The advantage of this agreement is that all fraud and corruption cases in the public sector will be logged centrally, thereafter; be referred to relevant entities for investigation and resolution.

Allegations of fraud, corruption and unethical conduct can be reported by utilising any of the following channels:

- 1 Phone the **Public Service Commission** hotline at **0800 701 701**
- 2 Send an email to **ethicsline@cbrta.co.za**
- 3 Visit the **C-BRTA website page** and click on the **Report Fraud tab**

# The CROSS-BORDER ROAD TRANSPORT AGENCY in brief



[www.cbrta.co.za](http://www.cbrta.co.za)



REGULATION | FACILITATION | LAW ENFORCEMENT / ADVISORY